## MEETING MINUTES TECHNOLOGY ADVISORY COMMITTEE FAIRVIEW, TEXAS MONDAY, FEBRUARY 14, 2022

Chairman John Adler called the meeting to order. Committee members present were, Cody Hooper, Chadd Jones, and Imran Khan. Committee members absent were, Mike Mason, Scott Whigham and Paul Myers. Staff member present was Adam Wilbourn, Assistant to the Town Manager. Also present was Bill Baxter with Baxter IT.

- 1. Call to Order (7:00 pm.)
- 2. Citizen's Comment

None

3. Consider and take action regarding the minutes of the November 15, 2021 meeting.

Committee member Imran Khan made a motion to approve the November 15, 2021 meeting minutes. Committee member Chadd Jones seconded the motion and the motion was approved unanimously.

4. Discuss the 2022 Technology Survey and take any necessary action.

The committee asked staff member Wilbourn to continue sending out a monthly Nixle alert to subscribers reminding them to please take the 2022 Technology Survey. The committee agreed that April 30<sup>th</sup> would be the best date to close the survey.

5. Discuss internet service providers and broadband technology and services within the Town of Fairview and take any necessary action.

Chairman Adler gave an update on the complaints that have been made recently by residents regarding Suddenlink internet service. Adler stated that he would like to send a formal letter to Suddenlink's chief executive officer discussing all of the service issues that have been occurring and ask for assistance in getting these service issues resolved. Adler stated that he would speak with the Mayor and get his thoughts about the possibility of sending a letter to Suddenlink.

6. Receive reports from staff or the Technology Advisory Committee about items of community interest.

None

7. Adjourn (8:12 p.m.)

## Respectfully submitted,

John Adler, Technology Advisory Committee Chairman

Adam Wilbourn, Assistant to the Town Manager

