

**MEETING MINUTES
TECHNOLOGY ADVISORY COMMITTEE
FAIRVIEW, TEXAS
MONDAY, JUNE 12, 2023**

Chairman John Adler called the meeting to order. Committee members present were, Chadd Jones, Imran Khan, and Cody Hooper. Committee members absent were Paul Myers and Mike Mason. Staff member present was Adam Wilbourn, Assistant Town Manager. Also present was Bill Baxter with Baxter IT.

1. Call to Order (7:00 pm.)

2. Citizen's Comment

None

3. Consider and take action regarding the minutes of the April 10, 2023 meeting.

Tabled until next meeting.

4. Receive an update from Optimum regarding present and future services available in the Town of Fairview.

Item #4 was moved down in the agenda immediately following item #6.

Chairman Adler opened this item by sharing some background regarding the ongoing issues residents have had with Suddenlink/Optimum, which included 2022 Technology Survey results relating to citizen satisfaction with the provider.

Johnny Moyer, Senior Director, Government Affairs, and Michael Schaffer, Vice President, Regional General Manager, from Optimum updated the committee regarding present and future services and improvement efforts that have been made. Mr. Moyer stated that a major project impacting Fairview customers that Optimum completed was the transition from utilizing the Terrell headend to a newly constructed headend that is much closer to the Town within Collin County. Optimum also presented information about their Optimum Complete service which includes both internet and mobile phone services.

5. Discuss Technology Advisory Committee Strategic Initiatives.

Item #5 was moved up in the agenda immediately following item #3.

Chairman Adler stated that he had started putting together an outline relating to cybersecurity best practices. Committee member Khan has also started putting together potential items. Both Adler and Khan will bring items for the committee to discuss at the next meeting.

Staff member Wilbourn recommended reaching out to the police department to see

what potential overlap might exist with their scam and fraud prevention seminar, and to see what additional information might be available.

- 6. Discuss internet service providers and broadband technology and services within the Town of Fairview and take any necessary action.**

No updates or discussion.

- 7. Receive reports from staff or the Technology Advisory Committee about items of community interest.**

Item #7 was moved up in the agenda immediately following item #5.

Chairman Adler complemented town staff for putting on a successful document shredding event and hazardous waste collection event on April 15th.

- 8. Adjourn (8:00 p.m.)**

Respectfully submitted,





John Adler, Technology Advisory Committee Chairman



Adam Wilbourn, Assistant Town Manager