



PREPARE FOR FREEZING WEATHER

If you will be traveling and your house will be unoccupied for several days, call the Fairview Utility Billing desk at 972-562-0522 and request for the Town to shut off water to your house. After the water is turned off, drain all outside water faucets.

If Pipes Burst

If you experience a water emergency at your home and you're unable to turn the shut-off valve:

After hours or during an inclement weather closure, call 972-886-4229.

During normal business hours, call Town Hall at 972-886-4242.

Before a Freeze

- Insulate outside faucets with a weather-proof covering.
- Disconnect garden hoses from outside faucets.
- Wrap exposed pipes inside and outside your home.
- Inspect fire sprinkler systems annually.

During a Freeze

- Open cabinet doors under sinks that are adjacent to outside walls.
- If temperatures are expected to dip to 28 degrees or colder for at least 4 hours, drip both cold and hot water faucets slowly.
- If your washing machine is in an unheated room, or if you lose power, shut off water to the machine.
- If ice or snow accumulates around your gas meter, sweep it away with a broom or brush. Never kick or chip snow and ice away with a hard object.

Use Energy Wisely

Cold weather may impact the amount of natural gas you use.

- Close fireplace dampers when not in use.
- Don't use the pool heater. Run your pool pump during the coldest part of the day.
- Only run cleaning appliances with a full load.
- Lower your water heater temperature.
- Reduce shower and bath time.
- Lower your thermostat to 68 degrees during the day.

Important note: If you plan to use a portable generator, follow all safety measures, including keeping the generator outdoors and away from all doors, windows and vents. Always ensure fireplaces and other heat sources are properly ventilated.

If you smell natural gas, ACT FAST!

Leave the area immediately, and CALL 911 once you are a safe distance away.

The Atmos Gas emergency number is 866-322-8667.

The CoServ emergency number is 844-330-0763

The North Central Texas Council of Government's [KnowWhat2Do.com](#) and FEMA's [Ready.gov](#) provide valuable resources and information that can help you and your family prepare for emergencies, including winter weather. Take time to review both sites to understand the risks and how to plan ahead for severe weather and other events.

Another valuable resource for preparation is the "[Are You Ready](#)" guide provided by FEMA. [Click to download the guide today.](#)