



Welcome Home! **We're glad you're here.**

In this packet, you will find:

- A list of helpful contacts
- Instructions for receiving emergency alerts from the Town
- Information about some of Fairview's unique ordinances
- Information about required permits
- Information about water quality, conservation and restrictions
- Information about convenient Town amenities
- Information about regional services and providers
- Schedules for solid waste collection



Town of Fairview
372 Town Place
Fairview, Texas 75069
972-562-0522
www.FairviewTexas.org

Hours of Operation:
Monday through Friday
8 a.m. to 4:30 p.m.

How to Reach Us

EMERGENCY

911

Police Non-Emergency (Daytime) PoliceQuestions@FairviewTexas.org **972-886-4211**

Police Non-Emergency (Evening) PoliceQuestions@FairviewTexas.org **972-547-5350**

Fire Marshal **972-886-4232**

Smoke Detector Help SmokeDetector@FairviewTexas.org **972-886-4239**

Utility Billing UtilityBilling@FairviewTexas.org **972-886-4242**

Republic Services (missed trash collection or damaged cart) **972-422-2341**

After-Hours Water Emergency **972-886-4229**



How to Stay Informed

The Town of Fairview uses the **Nixle by Everbridge app** to send emergency alerts to residents. If there's severe weather coming or another urgent issue, we'll notify you.

To sign up for these alerts, text the word **Fairview** to 888-777.

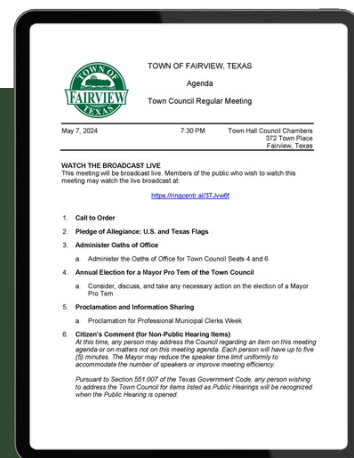
Text your email address to the same number to have less urgent notifications, like information about community gatherings, sent to your email inbox rather than text message.

You can visit the **Everbridge Nixle website** to further customize how and when you receive alerts.

Click to visit [Nixle.com](https://www.nixle.com).



The Fairview Town Council typically meets the first Tuesday of the month. Scan the QR code and follow the steps to register for agendas for the Town Council and Town other boards and commissions.





Dark Sky Regulations

Fairview is dedicated to preserving its idyllic natural setting and has adopted a series of restrictions and guidelines designed to limit glare, reduce unnecessary light and control other light pollution. Our Dark Sky Ordinance helps to ensure adequate lighting only where it is needed in order to reduce spillover light between properties, increase safety for travelers and enhance the aesthetic value of our town. The ordinance allows our residents to take full advantage of a starry sky surrounded by plenty of nature.

Approved outdoor lighting fixtures must fully shield the light source.

For details about the ordinance, including examples of acceptable and unacceptable light fixtures, scan the QR code below.

For questions about the ordinance, contact the town engineer at jchancellor@fairviewtexas.org.





Building Permits

We hope you feel perfectly at ease in your new home. If you decide you'd like to make some changes or improvements, confirm that you and any contractors you hire have requested and received all the necessary permits.

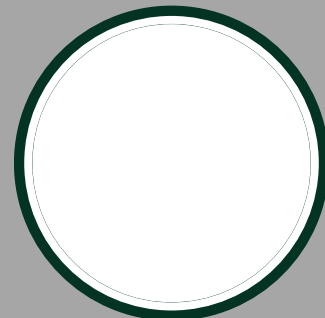
Our building inspection team can help you determine exactly which permits you or your contractor will need to acquire.

Some types of work that require a permit:

- Building a pool or installing a hot tub
- Adding a shed or accessory structure
- Adding a retaining wall if it's higher than 4 feet
- Remodeling the interior of your home or adding a room
- Adding or making certain changes to an irrigation system
- Replacing a roof deck (No permit required for replacing roof shingles.)

Contact the building inspections team for details.

Contact the Building Inspections team at **972-886-4209** or visit the Building Inspections page on FairviewTexas.org.





Golf Cart Permits

Fairview Ordinance 12.02 requires a permit to operate a golf cart on public streets or other public areas. (Streets in Heritage Ranch are not public.)

The cost for a golf cart permit is \$60 every two years. To download a permit application, visit the Police Department page on the Town of Fairview website: www.FairviewTexas.org.

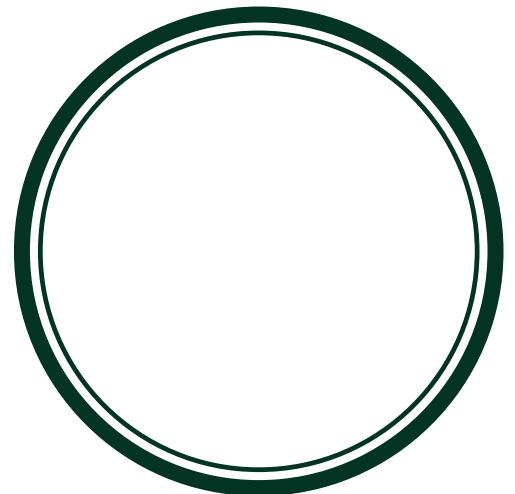
Alarm Permits



Fairview Ordinance 4.05 requires an alarm permit for all active alarm systems, including unmonitored alarms. The cost for a residential alarm permit is \$50 annually. Permit renewals are due every January.

Apply for your permit online by scanning the QR code with your phone's camera and clicking the link that pops up.

You may also submit a paper application. Visit FairviewTexas.org/departments/police to download a form.



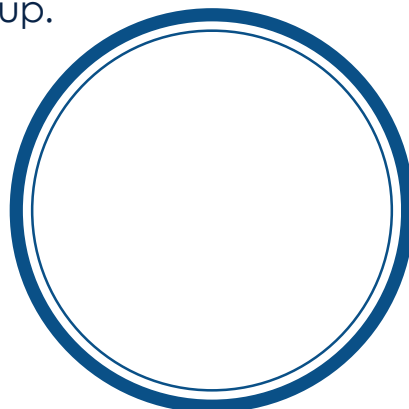


Water Conservation

The North Central Texas water supply has always been a key issue, and in recent years, population growth and economic development have led to increasing demands on water supplies. The Town of Fairview has adopted a water conservation ordinance to help ensure adequate water remains available for residents.

Between April 1 and Oct. 31, residents are only allowed to use an irrigation system before 10 a.m. or after 6 p.m. You're also limited to watering with an irrigation system twice per week, regardless of the time of year.

To review full details of the ordinance and how it applies to your household, please scan the QR code with your phone's camera and click the link that pops up.





Stormwater Quality

When it rains, water runs down our driveways, parking lots and roads into our storm drains. Stormwater runoff is collected in the Town's stormwater drainage system and is then released into local creeks and lakes. Pollutants on the ground eventually end up in our local waterways, contaminating the water we consume.

Do your part to ensure our stormwater doesn't contaminate the water we rely on.

- ✓ Pick up your pet's waste.
- ✓ Ensure yard clippings and debris don't end up in storm drains.
- ✓ Don't litter.
- ✓ Maintain your vehicle to avoid chemical leaks.
- ✓ Properly dispose of oils and chemicals.

So you know ...

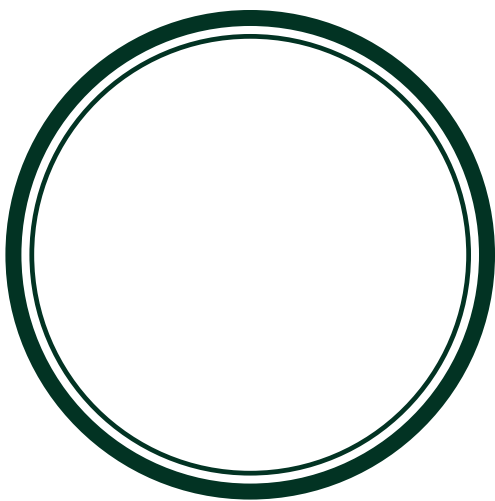
Sloan Creek runs west to east through Fairview and joins Wilson Creek on Fitzhugh Mill Road. Wilson Creek runs south through Fairview into Lake Lavon.



Comfort and Convenience

As a Fairview resident, you may:

- Show your driver's license (with a current address) to obtain a free **library card** in either Allen or McKinney.
- Reserve a **picnic pavilion** at a Fairview park with a \$50 refundable deposit. Contact the Town Secretary at TownSecretary@FairviewTexas.org to make a reservation.
- Going on vacation? Request a **vacation house watch** for your home while you're away. Complete a Vacation Watch request form online.



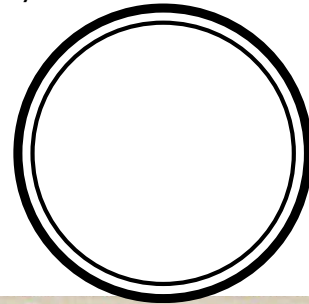


Support for Businesses

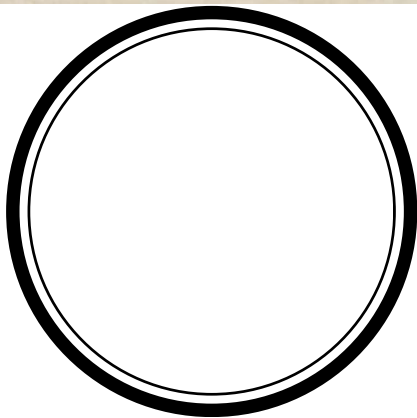
The Town of Fairview offers a business-friendly environment and personal connections to help your company thrive.

Whether you're taking the first step to open your own business or looking to expand or relocate, our Economic and Community Development Corporation can help.

Get in touch with us.

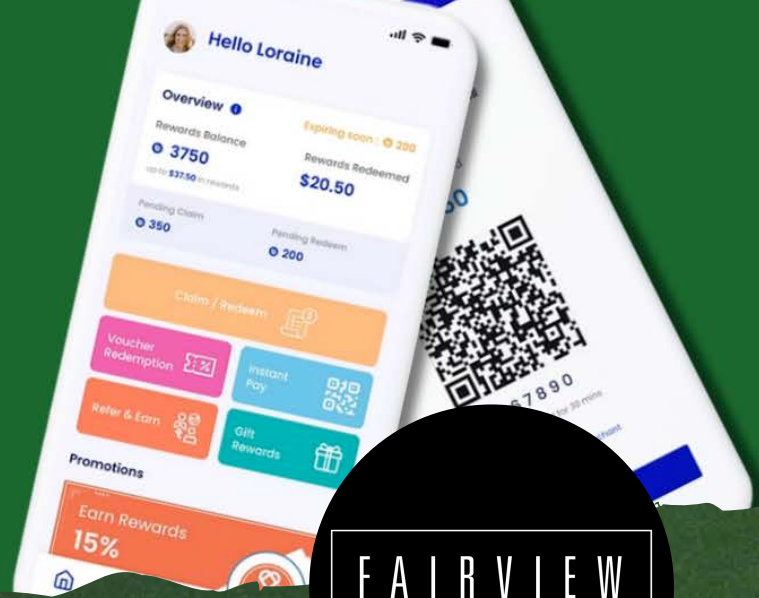


Meet Your Neighbors



Want to learn more about some of your Fairview neighbors? Sit back and listen to the Getting Neighborly podcast.

Earn rewards when you shop



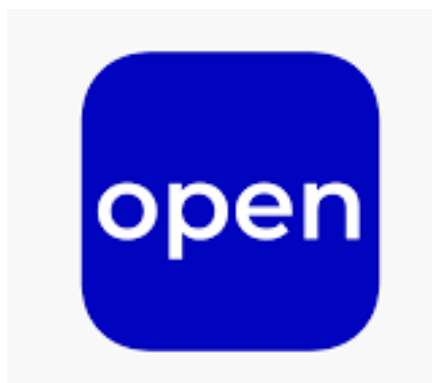
FAIRVIEW
ECONOMIC DEVELOPMENT | texas

Open Rewards

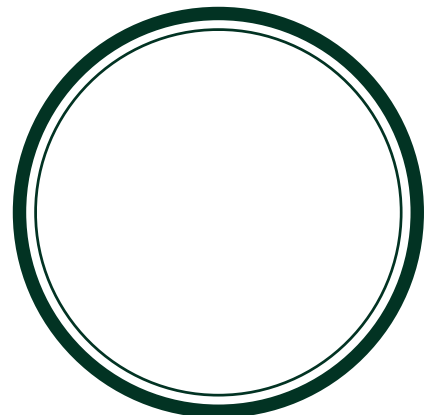
The Town of Fairview's Economic Development and Community Development Corporations manage a community-first incentive program through Open Rewards that offers cash back for shopping in Fairview.

The app-based program is good at all stores, salons, restaurants and retail service outlets in Fairview. Earn up to 5% in rewards for every retail purchase and feel good about supporting your community.

Visit ShopFairviewTexas.com to learn more.



open
rewards



Other Helpful Resources

These services are not provided by the Town of Fairview

ANIMAL CONTROL

Collin County Animal Services 972-547-7292
collincountytx.gov/animal_services

DFW Wildlife Coalition Hotline 972-234-9453



Scan the QR code with your phone's camera and click the link that pops up for helpful information about urban wildlife issues.

ELECTRIC SERVICES*

Grayson Collin Electric 800-967-5235
Oncor:

Power outages 888-313-4747

General inquiries 888-313-6862

powertochoose.org (shop; compare; choose)

NATURAL GAS*

CoServ 800-274-4014
Atmos 888-286-6700

INTERNET/ DSL/TELEPHONE/ TELEVISION*

AT&T 855-333-3873
Optimum Broadband 877-694-9474
Astound Broadband 800-427-8686
HughesNet 866-932-7513
Spectrum 972-742-5892
Rise Broadband 844-411-7173
DirectTV 888-795-9488
Viasat 855-977-8766
T-Mobile Home Internet 833-855-0016

SCHOOL DISTRICTS

Lovejoy ISD 469-742-8000
McKinney ISD 469-302-4000

*The Town of Fairview provides the information above for educational purposes only and in no way endorses any products or services from any of the providers, nor have we reviewed the legitimacy, efficacy, qualifications or validity of any product or service.

TEXAS DEPARTMENT OF PUBLIC SAFETY

Local Driver's License Office 214-733-5350
400 Powerhouse Street
McKinney, TX 75071-1814

TAX INFORMATION

Collin County Property Tax Assessor
972-547-5020

Collin County Motor Vehicles
972-547-5014

Collin Central Appraisal District
469-742-9200

VOTER INFORMATION

Collin County Elections 972-547-1990

TRASH/RECYCLE SERVICE

Republic Services 972-422-2341
RepublicServices.com/Customer-Support

U.S. POST OFFICE

800-275-8777

McKinney: 550 N. Central Expressway, 75070

Allen: 401 Century Parkway, 75013

COUNTY TRASH DROP OFF

This is not a free service.

The Collin County landfill is open for Collin County residents to dispose of their trash for a fee. For rate and payment information and landfill rules, visit the water district website at ntmwd.com or call 469-626-4452.

There is zero-tolerance for illegal dumping in Collin County. Laws regarding illegal dumping have been strengthened and now include both misdemeanor and felony offenses.

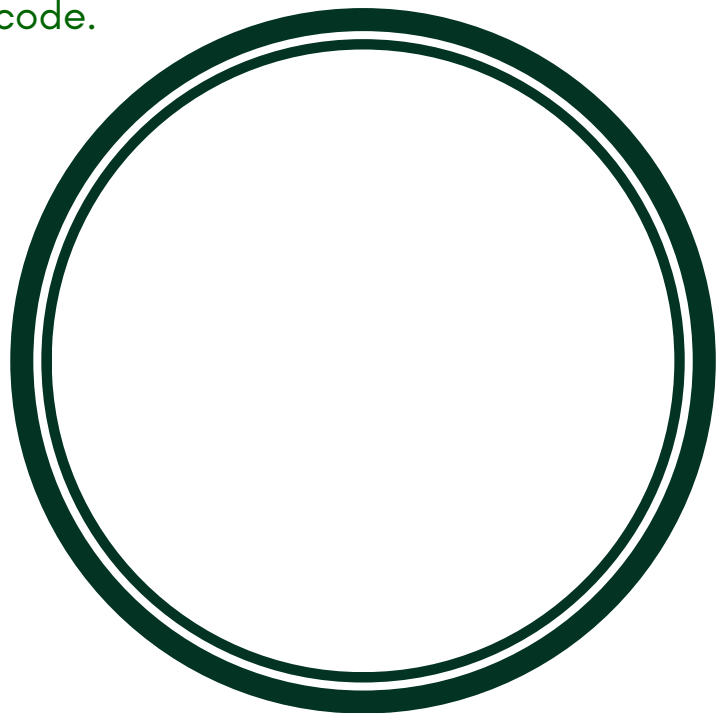
My Water Advisor 2.0

The My Water Advisor 2.0 website and app easily allow you to access your water account via a web-ready device (computer, laptop, tablet, or smartphone application) in real-time while providing the following benefits:

- Create a monthly budget for water usage
- Conserve water
- Address high consumption during the month – not after the bill has arrived
- Be notified of leaks throughout the month to address them promptly

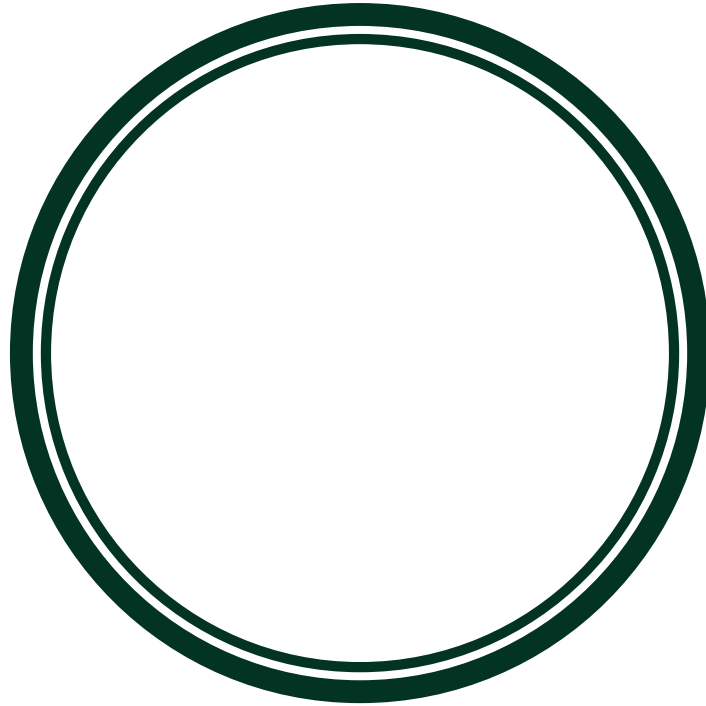
The My Water Advisor 2.0 app is available for both iOS and Android devices. Download the app from the iPhone App Store or Google Play by searching for “My Water Advisor 2.0.”

Learn more by scanning the QR code.



Questions? Call 972-886-4242 or email
UtilityBilling@FairviewTexas.org.

Solid Waste Collection Guide



Trash, Recycling and Bulk/Brush collection is handled by Republic Services.

Call Republic Services at 972-422-2341 to schedule a pickup for a missed collection or to report a damaged cart.

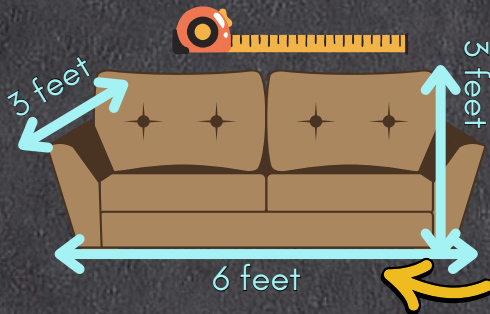
Bulk and Brush Collection Tips

Republic Services allows up to 12 cubic yards of bulk waste per address per month.

Measure and multiply an object's length, height and width to determine its cubic volume.



A typical washing machine is roughly 3 feet wide, 3 feet tall and 3 feet deep. That's equal to 1 cubic yard.



72 inches x
36 inches x
36 inches =
2 cubic yards

Tree limbs and brush should be cut into 4-foot lengths and neatly stacked.



*Remove doors from appliances before setting them at the curb.

12 cubic yards is approximately the size of 12 washing machines.



Bulk/brush items must be placed outside by 7 a.m. on your designated Monday and no earlier than 6 p.m. the Friday before.

Republic Services will pick up bulk items between Monday and Friday of your designated week.

Important Tips for Cart Placement

Place carts with the cart handle facing the house and lids opening toward the street.



Place carts by 7 a.m. on collection day and no earlier than 5 p.m. the prior day. Carts must be rolled away after trash collection – no later than 6 a.m. the following day.

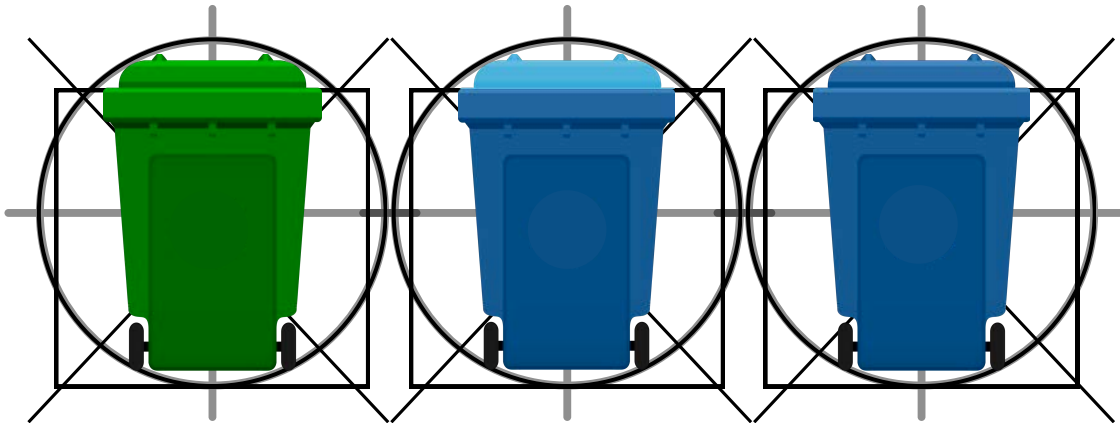
Allow several feet of space between the cart and other objects, including other carts. Crowding carts may obstruct the pickup arm on the trash truck.

Know Your Fairview Waste Receptacles

Solid Green=
Recycling

Two-Tone Blue=
Recycling

Solid Blue=
Trash/Landfill



Call Republic Services at 972-422-2341 to schedule a pickup for a missed collection or to report a damaged cart.

2026 Trash, Recycling, Bulk and Brush Collection Calendar

January							
SUN	MON	TUE	WED	THU	FRI	SAT	
				1	2	3	
1st Monday	4	5	6	7	8	9	10
2nd Monday	11	12	13	14	15	16	17
3rd Monday	18	19	20	21	22	23	24
4th Monday	25	26	27	28	29	30	31

February							
SUN	MON	TUE	WED	THU	FRI	SAT	
1st Monday	1	2	3	4	5	6	7
2nd Monday	8	9	10	11	12	13	14
3rd Monday	15	16	17	18	19	20	21
4th Monday	22	23	24	25	26	27	28

March							
SUN	MON	TUE	WED	THU	FRI	SAT	
1st Monday	1	2	3	4	5	6	7
2nd Monday	8	9	10	11	12	13	14
3rd Monday	15	16	17	18	19	20	21
4th Monday	22	23	24	25	26	27	28
	29	30	31				

April							
SUN	MON	TUE	WED	THU	FRI	SAT	
			1	2	3	4	
1st Monday	5	6	7	8	9	10	11
2nd Monday	12	13	14	15	16	17	18
3rd Monday	19	20	21	22	23	24	25
4th Monday	26	27	28	29	30		

May							
SUN	MON	TUE	WED	THU	FRI	SAT	
					1	2	
1st Monday	3	4	5	6	7	8	9
2nd Monday	10	11	12	13	14	15	16
3rd Monday	17	18	19	20	21	22	23
4th Monday	24	25	26	27	28	29	30
	31						

June							
SUN	MON	TUE	WED	THU	FRI	SAT	
1st Monday		1	2	3	4	5	6
2nd Monday	7	8	9	10	11	12	13
3rd Monday	14	15	16	17	18	19	20
4th Monday	21	22	23	24	25	26	27
	28	29	30				

July							
SUN	MON	TUE	WED	THU	FRI	SAT	
			1	2	3	4	
1st Monday	5	6	7	8	9	10	11
2nd Monday	12	13	14	15	16	17	18
3rd Monday	19	20	21	22	23	24	25
4th Monday	26	27	28	29	30	31	

August							
SUN	MON	TUE	WED	THU	FRI	SAT	
						1	
1st Monday	2	3	4	5	6	7	8
2nd Monday	9	10	11	12	13	14	15
3rd Monday	16	17	18	19	20	21	22
4th Monday	23	24	25	26	27	28	29
	30	31					

September							
SUN	MON	TUE	WED	THU	FRI	SAT	
		1	2	3	4	5	
1st Monday	6	7	8	9	10	11	12
2nd Monday	13	14	15	16	17	18	19
3rd Monday	20	21	22	23	24	25	26
4th Monday	27	28	29	30	31		

October							
SUN	MON	TUE	WED	THU	FRI	SAT	
				1	2	3	
1st Monday	4	5	6	7	8	9	10
2nd Monday	11	12	13	14	15	16	17
3rd Monday	18	19	20	21	22	23	24
4th Monday	25	26	27	28	29	30	31

November							
SUN	MON	TUE	WED	THU	FRI	SAT	
1st Monday	1	2	3	4	5	6	7
2nd Monday	8	9	10	11	12	13	14
3rd Monday	15	16	17	18	19	20	21
4th Monday	22	23	24	25	26	27	28
	29	30					

December							
SUN	MON	TUE	WED	THU	FRI	SAT	
		1	2	3	4	5	
1st Monday	6	7	8	9	10	11	12
2nd Monday	13	14	15	16	17	18	19
3rd Monday	20	21	22	23	24	25	26
4th Monday	27	28	29	30	31		

 Holiday

Recycling, trash, bulk and brush will not be collected on the following holidays:

New Year's Day
 Memorial Day
 Independence Day
 Labor Day
 Thanksgiving Day
 Christmas Day